ClickOnce Technology for Browsers with Axiom

New Microsoft Edge Chromium

The new Microsoft Edge Chromium browser doesn't provide native support for ClickOnce as of version 81.0.416.6.
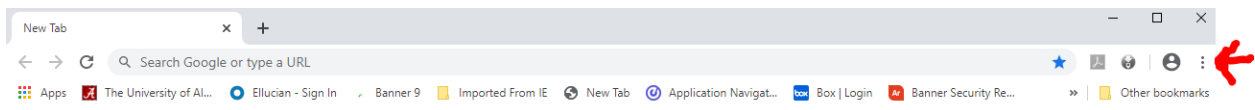
To enable ClickOnce support in Edge Chromium:

1. Enter *edge://flags* link in Edge Chromium browser.
2. Scroll down to ClickOnce Support setting and select 'Enable' from the dropdown list.
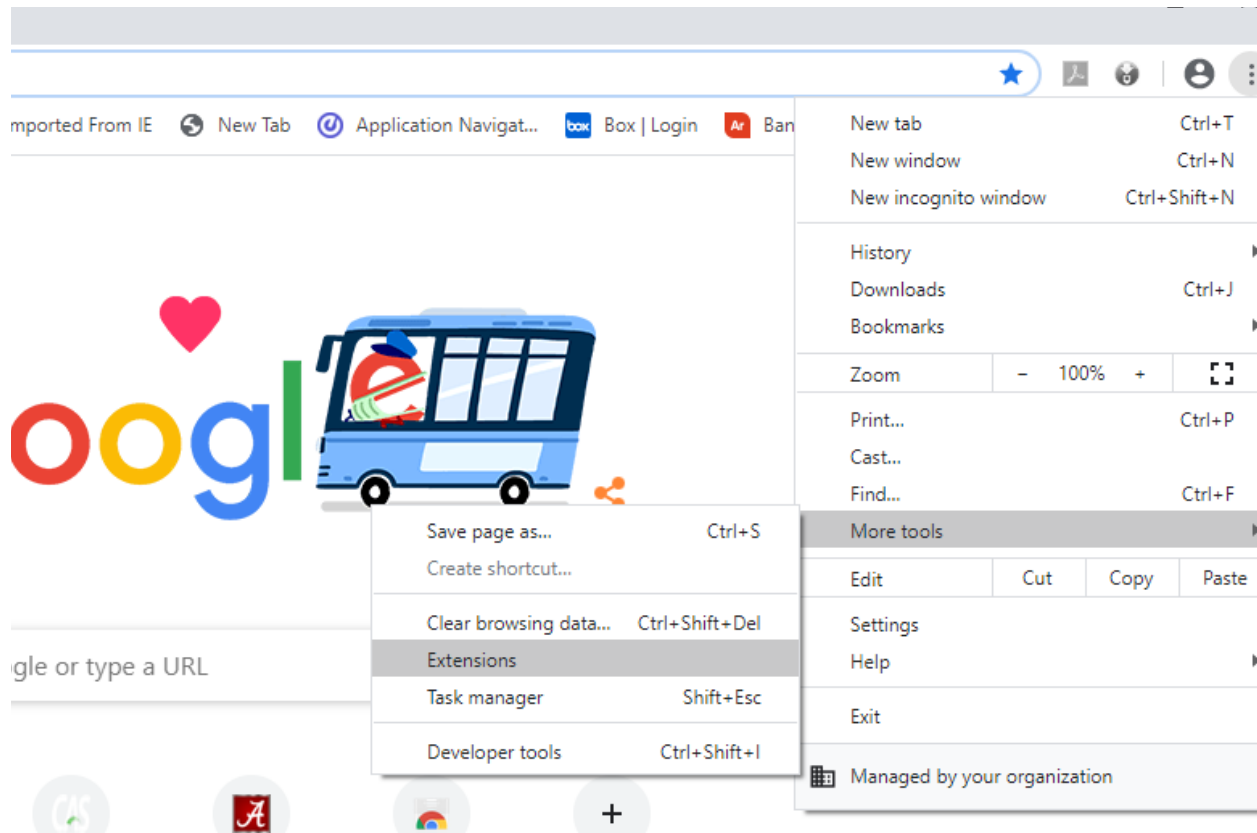3. Restart the browser.

For other browsers:

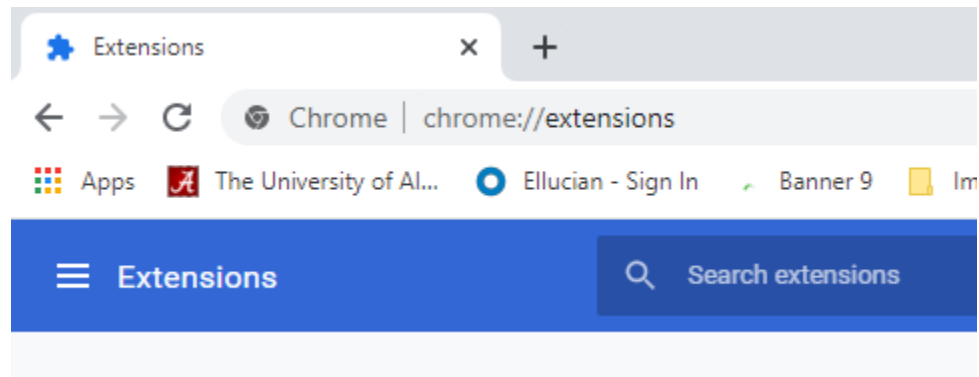To add the ClickOnce extension to Google Chrome browser or Mozilla Firefox browser, see instructions below.

Google Chrome

Choose the Ellipsis button to the far right of the address bar. Then – More tools. Then – Extensions.

Choose the main menu (hamburger or 3 lines).

Navigate to Open Chrome Web Store.

← → ↻   ⬤ Chrome | chrom

⠿ Apps   🅐 The University of Al...   ⬤
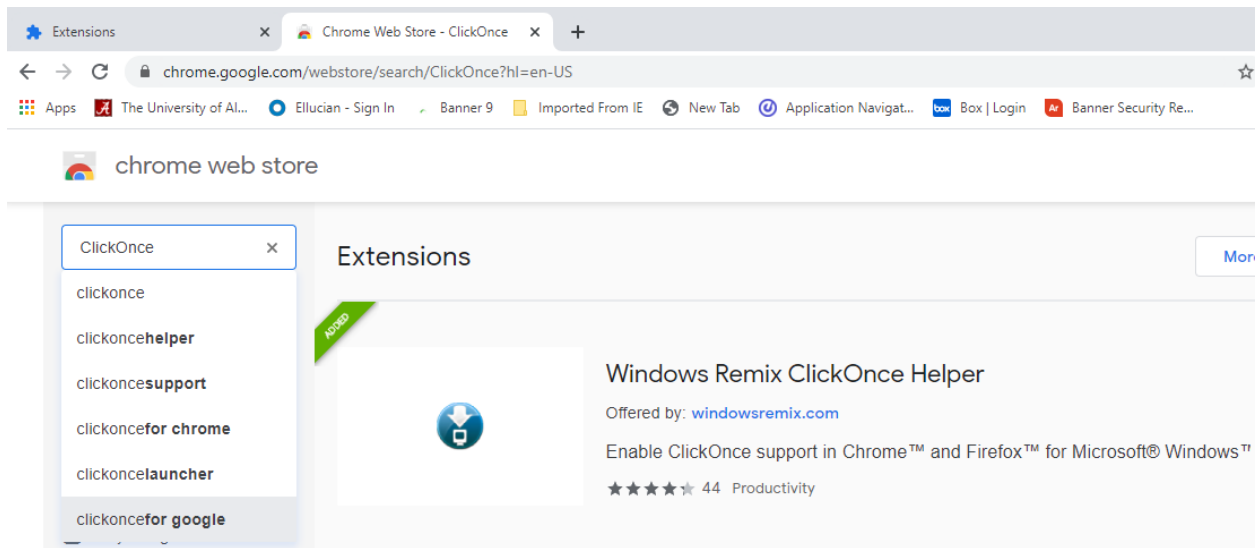
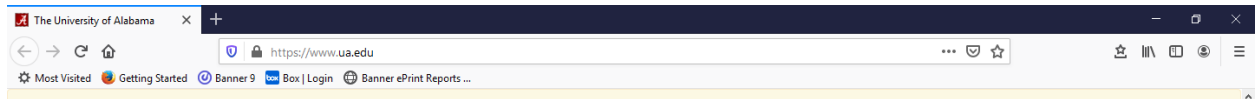# Extensions

Extensions

Keyboard shortcuts

Open Chrome Web Store   ⬈

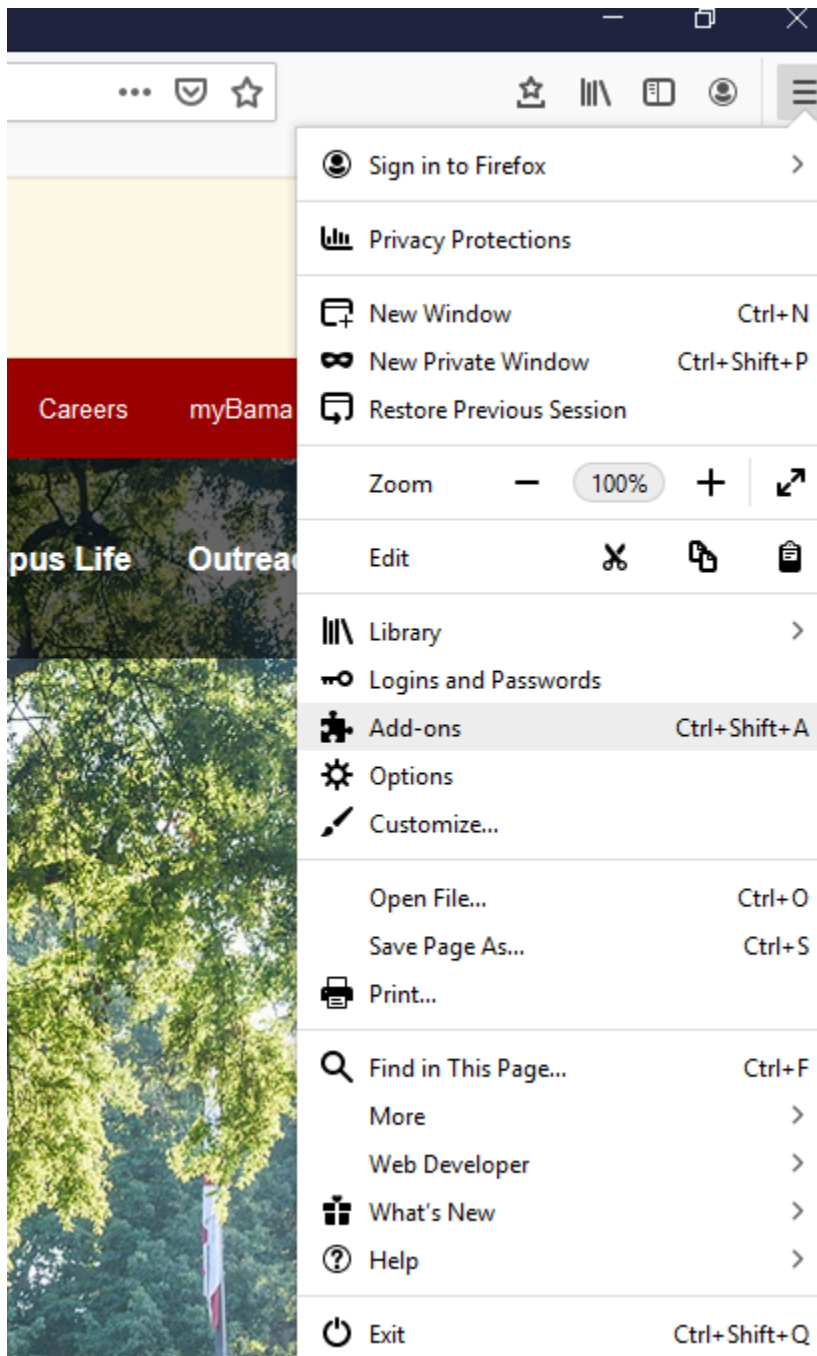Search for ClickOnce. Choose the Windows Remix ClickOnce Helper by choosing Add to Chrome.

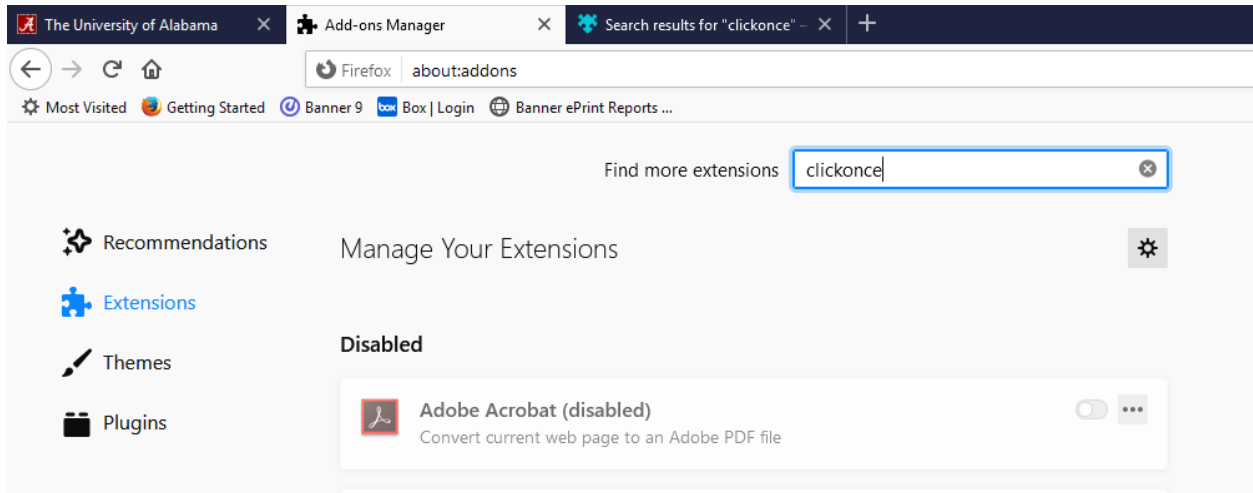## Mozilla Firefox - ***Unable to get this one to work.

For Firefox users, choose open menu (hamburger or 3 lines to the far right of the address bar).

Choose Add-ons from the menu.

Choose Extensions and search for ClickOnce.

Axiom Desktop Client downloads from browser instead of launching the client

Summary

Microsoft Edge and Internet Explorer 11 (or higher) are the required browsers for installing and launching the Axiom Desktop Client (Excel Client or Windows Client). If you are using other browsers, such as Google Chrome or Mozilla Firefox, this process does not function as designed—instead of automatically installing and launching the client, you will be prompted to download the application. Using the required browsers, or installing ClickOnce extensions for Google Chrome and Mozilla Firefox, resolves this issue.
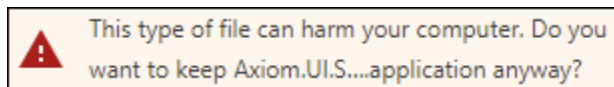
Details

The Axiom Desktop Client uses Microsoft ClickOnce deployment technology to install and launch the application. Support for ClickOnce is built into Microsoft Internet Explorer and Edge (excluding the new Edge Chromium). Other browsers, such as Chrome or Firefox, do not natively support this technology.

When using a browser that does not support ClickOnce, you will encounter issues when attempting to launch the Axiom Desktop Client. These issues can occur when performing the following tasks:

- Trying to install and/or launch the Axiom Excel Client or Axiom Windows Client from a browser that is not Internet Explorer or Edge
- Testing user security by logging in as another user from the Axiom Security Manager, when your default browser is not Internet Explorer or Edge
- Clicking on Axiom document links from a browser page, when your default browser is not Internet Explorer or Edge

Additionally, depending on your browser configuration, you may see warning messages such as the following example:

You can optionally install a ClickOnce extension for your chosen browser, which may allow that browser to perform the same ClickOnce activities as Microsoft Internet Explorer or Edge.

Resolution

ClickOnce extensions can be downloaded and installed from the appropriate extension sites for Chrome and Firefox. Your Information Technology department may need to assist in this process.

> **IMPORTANT:** The following links to ClickOnce extensions for Chrome and Firefox are provided as examples. Kaufman Hall does not officially support any particular ClickOnce extension. The ClickOnce extensions referenced below may or may not work for your organization, and may become unavailable or out-of-date at any time. The only officially supported way to install and/or launch the Axiom Desktop Client is by using Microsoft Edge or Microsoft Internet Explorer 11 (or higher).

Google Chrome
- Find ClickOnce extensions available in the Chrome web store.
- More information on installing and managing extensions in Chrome.

Mozilla Firefox
- Find ClickOnce extensions available in the Firefox add-ons site.

- [More information](#) on installing and managing extensions in Firefox.

Outcome

If a ClickOnce extension is installed and enabled for Chrome or Firefox, you should now be able to install and/or launch the Axiom Desktop Client using these browsers.